

Investigating EEO complaints

Description: This is a course for EEO investigators (i.e., those who investigate the formal complaint and prepare a Report of Investigation (ROI). The topics covered include the EEO laws (i.e., Title VII, the ADEA, the Rehabilitation Act, the Civil Rights Act of 1991, the Equal Pay Act), the theories of discrimination, the 1614 regulations, MD-110 and other EEOC Guidance, the Civil Service Reform Act, the investigator's role, sticking to the issue, addressing like and related issues, assisting in resolution, collecting evidence, interviewing witnesses and taking statements, documenting the report and Writing the ROI.

Length: 4 days.

TABLE OF CONTENTS

	<u>Page</u>
I: Purpose and Description of the Manual	1
II. Background and History of the EEO Process	3
III: An Overview of Federal Sector EEO Laws and Theories	5
A. The Bases Of Discrimination In Federal Employment	5
B. Customs Service EEO Complaints - FY 1999	6
C. The Four EEO Laws	7
1. Title VII (race, color, sex, religion, national origin)	7
2. The Rehabilitation Act (disability)	8
3. Age Discrimination in Employment Act (age)	8
4. Equal Pay Act (equal pay for equal work)	9
D. The Department of the Treasury Rules of Conduct Concerning Discrimination	10
E. Sexual Orientation Discrimination	11

F. The Theories	14	
1. Title VII	14	
a. Disparate Treatment	14	
b. Accommodation (religion)	20	
c. Retaliation	22	
d. Disparate Impact	23	
e. Special Problems (National Origin)	24	
(1) Speak English only	24	
(2) Foreign accent	24	
(3) Sexual and EEO Based Harassment	25	
(4) Constructive Discharge	26	
2. The Rehabilitation Act of 1973	27	
3. The Age Discrimination in Employment Act (ADEA)	28	
IV. The Federal Sector EEO Complaint Process	30	
A. The Authority	30	
B. The Steps of the Administrative Process	30	
1. Contact With a Counselor	30	
2. Resolution and ADR	31	31
3. Formal Complaint	31	
4. Acceptance or Rejection of Formal Complaint	32	
5. Investigation	33	33
6. EEOC Hearing and Final Decision by Agency	33	
7. Review by EEOC	35	
8. Federal District Court Complaint	36	
C. Additional Observations	36	
V. Inquiries: Approaches and Techniques	37	
A. Purpose	37	37
B. The Inquiry into the Merits	37	
1. Summary of Stages of the Inquiry	37	
C. A Closer Look at the Steps of the Inquiry	37	

1.	Initial Interview with Aggrieved	37	
2.	Preparation for Inquiry & Development of Resolution Strategy	39	
3.	Interviewing Agency Officials		40
4.	Interviewing Other Witnesses	41	
5.	Collecting Documents	42	
6.	Additional Meetings with the Parties	43	
7.	Recording the Inquiry	52	
8.	Evaluating the Information	53	
9.	Writing the Report		56
	D. Troubleshooting		58
VI.	Specific Inquiries Concerning the Procedures	66	
	A. Are There Any Procedural Problems?	67	
	B. Should a Formal Complaint be Accepted or Rejected by the Dept. of the Treasury After a Formal Complaint is Filed?	69	
	1. Timeliness		70
	2. Failure to State a Claim	77	
	3. States a Claim That Is Pending Before Or Been Decided By The EEOC	78	
	4. Basis Of A Civil Action In A United States District Court		79
	5. Raised In A Negotiated Grievance Procedure	80	
	6. Raised Before The MSPB	82	
	7. Mootness	84	
	8. A Proposed Personnel Action Or Other Preliminary Step To Taking A Personnel Action	85	
	9. The Complainant Cannot Be Located	86	
	10. Failure To Prosecute/Cooperate	87	
	11. "I Was Mislead"	87	
	12. Claimed Breach of a Settlement Agreement	88	
	13. Claimed Dissatisfaction With the Processing of a Previously Filed EEO Complaint	89	

VII. Specific Inquiries Concerning the Merits of Issues Raised by the Aggrieved Employee Or Applicant	90
A. Issue: EEO Based Harassment	90
1. Background	90
2. The “guts” of EEO harassment claims	92
3. The Inquiries (<i>i.e.</i> , questions to ask)	92
Questions to Ask of the Aggrieved	93
Questions to Ask of the Alleged Harasser	96
Questions to Ask of Management	97
Questions to Ask of Others	98
4. Documents	100
5. Glossary Terms	100
6. The Customs EEO Harassment Procedure	101
7. Specific Settlement Provisions	101
B. Issue: Sexual Harassment	102
1. Background	102
2. The “guts” of claims of sexual harassment	105
3. The Inquiries (<i>i.e.</i> , questions to ask)	105
Questions to Ask of the Aggrieved	106
Questions to Ask of the Alleged Harasser	109
Questions to Ask of Management	109
Questions to Ask of Others	109
4. Documents	109
5. Glossary Terms	110
6. The Customs EEO Harassment Procedure	110
7. Specific settlement provisions	110
C. Issue: Non-Selection	111
1. Background	111
2. The “guts” of non selection claims	113
3. The Inquiries (<i>i.e.</i> , questions to ask)	114
Questions to Ask of the Aggrieved	114
Questions to Ask of the Selecting Official	116
Questions to Ask of the Selectee or Other Witnesses	119
4. Documents	119
5. Glossary Terms	120
6. The Customs EEO Selection Procedure	120
7. Specific settlement provisions	120

D.	Issue: Discipline	121
	1. Background	121
	2. The “guts” of discipline claims	121
	3. The Inquiries (<i>i.e.</i> , questions to ask)	122
	Questions To Ask of the Aggrieved	122
	Questions To Ask of Management	124
	Questions To Ask of Witnesses	125
	4. Documents	125
	5. Glossary Terms	126
	6. The Customs Procedure	126
	7. Specific settlement provisions	126
E.	Basis: Disability / Accommodation	127
	1. Background	127
	2. The “guts” of disability claims	129
	3. The Inquiries (<i>i.e.</i> , questions to ask)	130
	Questions To Ask of the Aggrieved	130
	Questions To Ask of Management	131
	Questions To Ask of Witnesses	133
	4. Documents	133
	5. Glossary Terms	133
	6. The Customs Procedure	134
	7. Specific settlement provisions	134
F.	Basis: Religion / Accommodation	135
	1. Background	135
	2. The “guts” of religion discrimination claims	137
	3. The Inquiries (<i>i.e.</i> , questions to ask)	138
	Questions To Ask of the Aggrieved	138
	Questions To Ask of Management	139
	Questions To Ask of Witnesses	141
	4. Documents	141
	5. Glossary Terms	141
	6. The Customs Procedure	141
	7. Specific settlement provisions	141
G.	Basis: Reprisal	142

1. Background	142
2. The “guts” of reprisal claims	143
3. The Inquiries (<i>i.e.</i> , questions to ask)	144
Questions To Ask of the Aggrieved	145
Questions To Ask of Alleged Retaliating Official	146
Questions To Ask of Others	148
4. Documents	148
5. Glossary Terms	149
6. The Customs Procedure	149
7. Specific settlement provisions	149
Attachment A: Glossary of Terms	150
Attachment B: Glossary Of Sample Settlement Paragraphs	184
Attachment C: Letter Of Introduction And Appointment	207
Attachment D: The EEO Counselor’s Plan	208
Attachment E: 73 Specific Settlement Options	214
Attachment F: The Caucus	221
Attachment G: Sample Opening Remarks	225
Attachment H: The EEO Counselor's Report	227
Attachment I: Proof Models	230
Attachment J: Summaries of EEO Non-Selection Cases	239
Attachment K: Sample Settlement Agreements	249
Attachment L: Specific Customs Service Policies	250

1. The Customs Service Policy on EEO Based Harassment	250
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2. The Customs Service Policy on Disciplinary Actions	252
3. The Customs Service Policy on Selection	254
Attachment M: Letter to the Parties Regarding a Joint Meeting	256
Attachment N: Writing the Settlement Agreement	258
Attachment O: The Customs Service Negotiated ADR Policy	262
The Federal EEO Process	The last page